



POSITION DESCRIPTION

POSITION TITLE	Group Manager - Operations
REPORTS TO	Regional Manager
DEPARTMENT	Football & Netball

Our Vision

To grow and prosper community football and netball in the Barwon region.

Our Mission

To promote the sustainability and vitality of community football and netball throughout the Barwon Region by providing sound governance and leadership.

Our Values

- Accountable
- Progressive
- Respectful

People and Culture Objective

Attract, develop and retain quality people and develop a high-performance culture in line with AFL Barwon's key objectives and values.

Overview of Role

Reporting to the Regional Manager, the Group Manager - Operations is responsible for leading, evaluating, developing and the implementation (of new systems and processes) for AFL Barwon's internal Football & Netball operations.

The evolution of these systems and processes to a standard that exceeds expectations and provides tangible efficiencies and outcomes, is critical for both AFL Barwon, and the wider Football & Netball community within the Barwon region.

To be effective, this role will work closely with the Regional Manager to drive operational excellence opportunities, revise existing operational processes, to deliver operational structures that result in greater operational deliverables and opportunities into the future.



Group Manager - Operations

Responsible For:	Head of Football, Head of Netball & Head of Umpiring
Reporting To:	Regional Manager
Other Key Relationships:	AFL Barwon Football & Netball Staff

KEY ROLES & RESPONSIBILITIES:

The position includes, but is not limited to, the following duties. In many cases, a duty will necessitate consultation with the Regional Manager.

Systems & Processes

- Proactively review AFL Barwon operational practices to identify inefficiencies.
- Develop new operational practices that addresses organisational opportunities and improves support for Clubs and Leagues.
- Lead internal Football & Netball operations to deliver a level of service that exceeds the expectations of external Football & Netball stakeholders (inc. Clubs).
- Support the onboarding and reconfiguring of key Football & Netball operational roles, to drive regional growth and sustainability, across Football & Netball competitions and leagues.

Operational Integrity & Incident Management

- Review existing integrity and incident management processes (inc. but not limited too – Child Safeguarding & Off-Field and Court Incident Management), to evolve both the efficiency and progression of respective matters, in a manner that is consistency and evolves with governance frameworks and regulations.

Special Projects

- Lead the review, development and implementation of operational projects, that address inefficiencies, capitalise on opportunities and open new avenues of support for stakeholders, that align with the Football & Netball operational roles within AFL Barwon.
- In partnership with the Regional Manager, work to develop new growth and strategic opportunities that deliver operational value to internal AFL Barwon staff, which subsequently benefits external stakeholders (inc. Clubs).